

Journal of Crowd Safety and Security Management

JCSSM

An online journal



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Editorial Board

Invitations to selected academics and Industry practitioners are currently being considered.

Published Volumes

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Notes for Contributors

- Practitioners' work based projects should be emailed as Word attachments to the Journal's Editors where they will be summarised and edited.
- Articles for a double blind review should be emailed to the Journal's Editors as Word attachments. The first page of the manuscript should include the title of the paper and the author's name, affiliation, address, telephone number and email address.
The second page should contain the title of the paper, an abstract (150 words) and up to five key words.
Correspondence will be only with the first author.
- References and citations should follow the BNU Harvard style

For the BNU Harvard style go to: www.bucks.ac.uk/referencing

Subscription

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Editors' Statement

The Journal of Crowd Safety and Security Management – *An Online Journal* (JCSSM) is an educational, industry oriented journal which is designed to serve as a forum for practitioners, scholars, and students who are actively engaged in the academically fledgling industry of crowd safety and security.

The Journal seeks primarily to publish:

- a) Summarised and edited versions of practitioners' work-based projects. The aim is to share and disseminate the findings of these projects to a wider audience. Practitioners' projects are selected, not necessarily because of their methodological rigour or the significance of their findings, rather they are chosen because of the relevance and importance of their work to the current development in the industry. Although practitioners' projects are summarised and edited, the responsibility for the rigour of the research and the validity and reliability of the findings remains with the authors.
- b) Good quality well developed industry-based research articles after subjecting them to double blind reviews.

In addition, the Journal will publish essays, discussion and research notes, book reviews, and commentaries. The overriding aim of the Journal is to contribute actively to the professionalisation of the crowd safety and security industry by creating a platform which encourages dialogue between the industry and academia, and promotes research and good practice.

The Journal is published twice yearly, and the Editors will strive to include in each issue:

Abridged and edited practitioners' work-based projects
Articles subject to double blind reviews (5000 - 7000 words)
Research notes and discussions (description of work in progress, 1000 - 1500 words)
Industry views (perspectives from practitioners, 1000 - 1500 words)
Book reviews (1000 words)
Commentaries (500 words)
News, events, education fora, conferences, seminars



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INTRODUCTION

by
Dr Mick Upton

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Throughout fifty years of working in the private security industry I often found it frustrating that no formal qualification existed in the crowd safety management sector to indicate the level of individual expertise. A lack of a formal qualification meant that people that had successfully managed complex crowd safety operations at international level repeatedly had to justify their ability to local authorities and new clients.

It's true that industry associations have tried over the years to introduce qualifications and there were some successes with the Security Industry Training Organisation (SITO) programmes and some companies did write effective in-house programmes. What was needed however was an academic route that would allow practitioners to gain a credible qualification and at the same time establish an information network that would enhance organisational learning.

My initial meetings with academic institutions, held to consider the introduction of vocational courses, were unsuccessful.

Understandably, universities and colleges preferred to focus on academic programmes aimed at personal development; they saw no future in offering courses on subjects that they had little knowledge of or interest in.

It was not until I met Professor Chris Kemp at Buckinghamshire Chilterns University College (Now Buckinghamshire New University, BNU) that I found a person that understood what it was that I was trying to achieve. My meetings with Chris subsequently led to the first Crowd Safety Management Foundation Degree (FD) course.

The introduction of the Crowd Safety Management FD found immediate support from the United Kingdom Crowd Management Association (UKCMA) and the Production Services Association (PSA), and prominent members of the leisure security industry agreed to pilot the course. The outcome was a two-year distance learning programme that now attracts candidates from home and abroad.

Encouraged by the success of the FD programme, BNU created the Centre for Crowd Management and Security Studies in order to develop research programmes and broaden the scope of courses offered. Following the introduction of mandatory licensing for the private security industry, BNU introduced the Protective Security Management FD in order to provide a career path that would allow experienced close protection license holders to progress to consultant level. Key industry specialists from the police, military and the private security industry supported the introduction of this course.

The FD programmes now in place do more than provide an academic award however; they also encourage candidates to go



further. Many people have gone on to take BA (Hons) and Masters programmes and the research carried out for these programmes does not sit gathering dust on university shelves. BNU regularly publishes interesting papers with the aim of assisting further learning and graduates are invited by BNU to become tutors and guest lectures. This policy has the advantage in that it keeps the courses fresh and the candidates on a course know that tutors have experience of their subjects.

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The selection of papers published here is intended to illustrate the broad range of studies now carried out at the Centre for Crowd Safety and Security Studies (BNU). I hope that you find them interesting and engaging, and your comments and feedback are welcome.



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